Annual Maintenance Window – June 23 – July 14, 2024



This process is considered a blackout period where during this time:

- No new students may be added
- No new test sessions may be created
- No students may be tested during this period

Testing should stop no later than end of day June 14, 2024 allowing you enough time to score student responses

- All Educator Scoring must be completely scored by June 21, 2024
- All student responses that remain in Educator Scoring will be purged and unavailable for retrieval during and after the archive/purge process takes place

On-Demand Reports will be unavailable during this time

- All student On-Demand reports will be purged please be sure to download and export all needed On-Demand reports prior to purge
- Batch download student responses will remain in Interactive Reporting and may continue to be accessed

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Through this process, DRC removes ALL:

- Student rosters (all student demographic information)
- Test Sessions
- On-Demand Reports (Batch Download student reports will remain untouched)
- Student Data Files (SDF) download a copy prior to the process
- Users will NOT be purged

The accounts impacted are:

- 100 code accounts used for Identification
- 122 code account used for identification + DRC Scoring Services (DRC Score ID)
- 133 code account used for progress monitoring (PM) Interactive Reports will remain
- preLAS Online is NOT impacted by this process (you may continue with testing during this time)

DRC Customer Service - Texas

Toll Free: 833-867-5679 Option 1

Order Support

Texas Order Support Email:

LASOrderTX@datarecognitioncorp.com

Toll Free: 833-867-5679 Option 2

Technical Support

Texas Technical Support Email:

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